

City Council Work Session Handouts

April 8, 2013

- I. Review and Discuss Variance 13-01
- II. Review and Discuss the My Richardson Mobile Application
- III. Review and Discuss the International Codes and Recommended Updates
- IV. Review and Discuss Prospective Amendment of Article XXI-C of the Comprehensive Zoning Ordinance Concerning PD Planned Development District Regulations
- V. Review and Discuss the Neighborhood Leadership Workshop

City Council Worksession



April 8, 2013

Meeting Begins at 6:00 P.M.

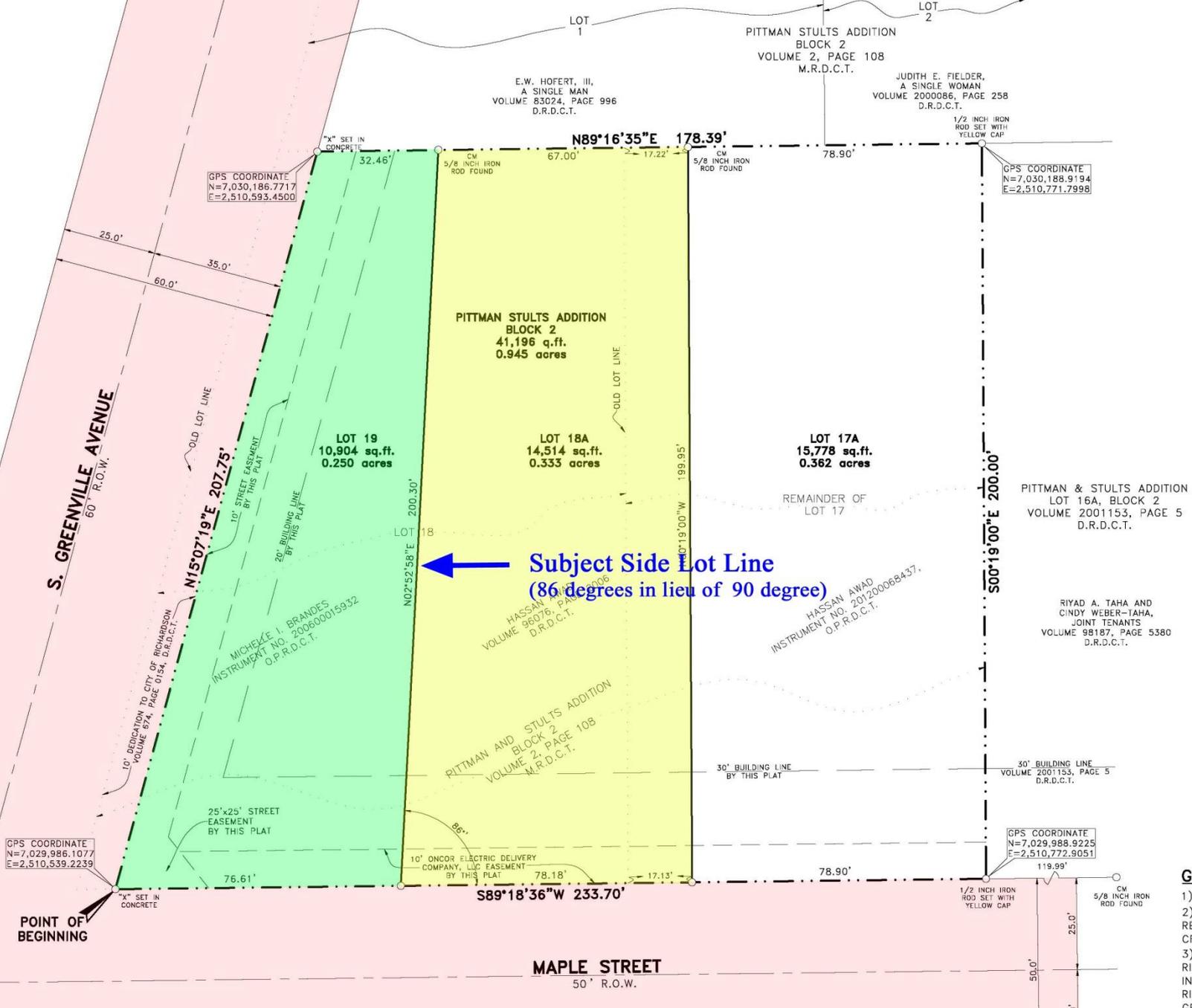
Variance

VAR 13-01



VAR 13-01
301 & 305 Maple Street





- 1) RE...
- 2) CR...
- 3) RIC...
- IN...
- GR...

Article XXI-C

Comprehensive Zoning Ordinance

PD Planned Development Regulations

City Council Work Session

April 8, 2013

Planned Development Regulations

Current Intent:

- To allow development of large tracts
- Located adjacent to or near major transportation arteries
- Separated or well buffered from adjacent properties

Planned Development Regulations

Current Uses:

- Generally include a broad range of commercial and residential uses
- Do not include grocery stores, hardware stores, sporting goods stores
- Do not include manufacturing of any type, warehousing, or wholesale uses

Planned Development Regulations

Current Area Requirements:

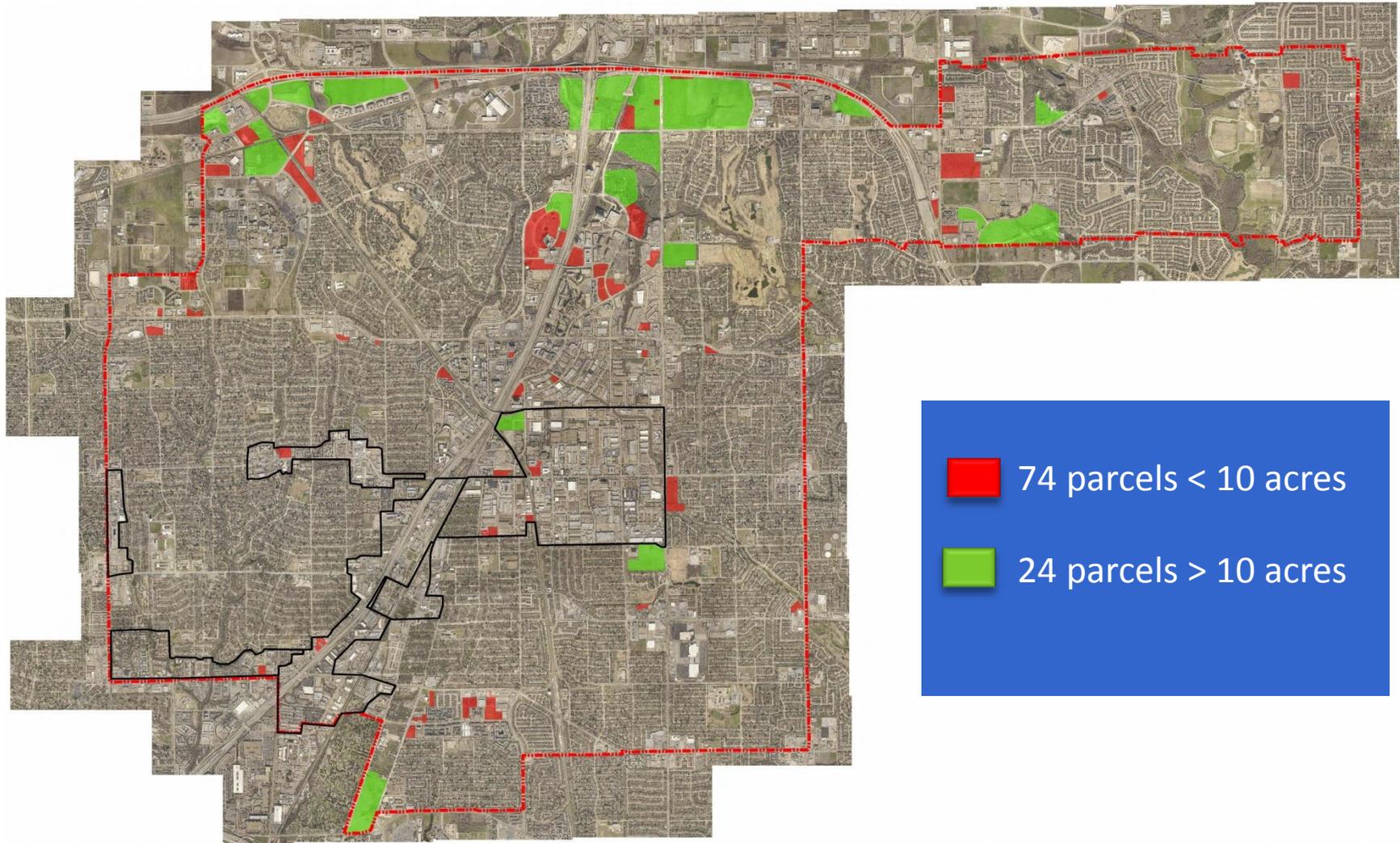
- Minimum lot area: 10 acres
- Height and setbacks unspecified
- Limits residential density to 12 units per acre

Planned Development Regulations

Why Amend?

- Decreasing supply of large, undeveloped tracts
- Increasing demand and need for infill and redevelopment (generally smaller scale)
- Standard zoning districts frequently a poor fit or not an option

Green Fields Inventory



Undeveloped Sites Aerial

Updated: April 1, 2013 / ds/mapping/staff/michael/greenfield prop - acreage aerial gtr_less_10_individual

This product is for informational purposes and may not have been prepared for or be suitable for legal, engineering, or surveying purposes. It does not represent an on-the-ground survey and represents only the approximate relative location of property boundaries.



1 inch = 1,585 feet



Planned Development Regulations

Other Cities:

- 5 of 12 competing cities have *no minimum lot area* requirement for Planned Development Zoning Districts
- 4 of 12 competing cities have a minimum acreage requirement for Planned Development Zoning Districts that *may be waived*
- 3 of 12 competing cities have minimum lot area requirements that *do not provide for waivers* i.e., Irving, Grand Prairie and **Richardson**

Planned Development Regulations

Other Cities:

| | |
|-------------------|-----------------|
| Allen | No Minimum |
| Arlington | No Minimum |
| Carrollton | 5 acres * |
| Dallas | No Minimum |
| Frisco | 15 Acres* |
| Garland | 5 Acres* |
| Grand Prairie | 1 Acre |
| Irving | 30 Acres |
| McKinney | No Minimum |
| Mesquite | No Minimum |
| Plano | 5 Acres* |
| Richardson | 10 Acres |

* May be waived

Planned Development Regulations

Proposed Amendments :

- Eliminate minimum lot area requirement
- Eliminate predetermined list of allowable uses to provide for all prospective uses
- Eliminate residential density limitation

Planned Development Regulations

Proposed Amendments - Benefits

- Expands opportunities for economic development
- Responsive to neighborhood context
- Provides comprehensive oversight of all development to the extent desired
- Preserves public hearing process and legislative discretion

Planned Development Regulations

Next Steps:

- Prepare CZO amending ordinance
- City Plan Commission public hearing
- City Council public hearing

WWW



Steve Graves - CIO

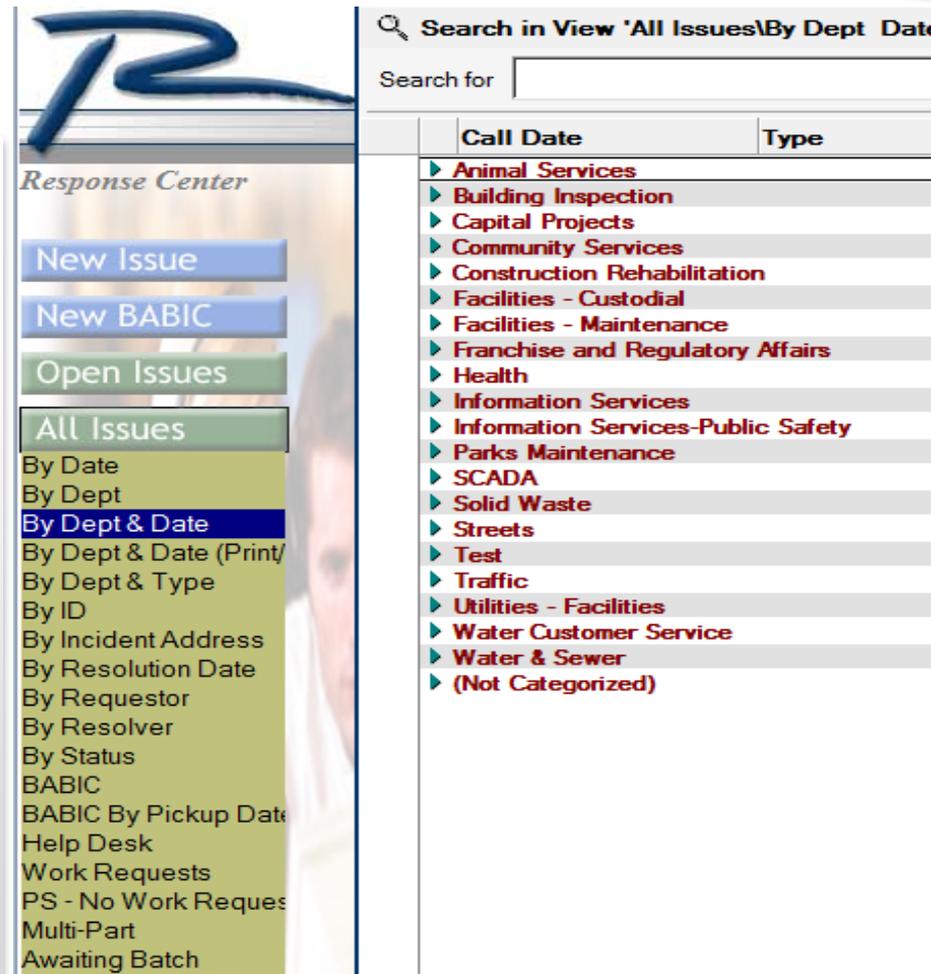
MyRichardson Application
City Council Worksession
Monday, April 8, 2013

Response Center

Beginnings 2001

Response Center Application originally created for Public Services in 2001.

- System used to track citizens' phone requests
- Most used feature was brush and bulky item collection or (BABIC)
- System features included escalation and paging capability for city staff



The screenshot displays the Response Center application interface. At the top left is a large blue stylized 'R' logo. Below it is the text 'Response Center'. A navigation menu on the left side contains several buttons: 'New Issue', 'New BABIC', 'Open Issues', and 'All Issues'. Below these are various sorting options, with 'By Dept & Date' highlighted in blue. To the right of the navigation menu is a search bar with the text 'Search in View 'All Issues\By Dept Date'' and a search input field. Below the search bar is a table with two columns: 'Call Date' and 'Type'. The table contains a list of service categories, each preceded by a right-pointing triangle icon. The categories are: Animal Services, Building Inspection, Capital Projects, Community Services, Construction Rehabilitation, Facilities - Custodial, Facilities - Maintenance, Franchise and Regulatory Affairs, Health, Information Services, Information Services-Public Safety, Parks Maintenance, SCADA, Solid Waste, Streets, Test, Traffic, Utilities - Facilities, Water Customer Service, Water & Sewer, and (Not Categorized).

Response Center

Evolution 2008

Community Services expanded the use of the application to allow citizens to submit online WEB issues

- **Citizens could enter an issue using location and additional information**
- **WEB interface allowed routing issues to specific departments & city staff for more efficient handling**
- **Automatic emails informed citizens of updates and resolution**

The screenshot shows a web browser window displaying the 'Report an Issue' form for the City of Richardson, Texas. The browser address bar shows the URL: <https://discovery.cor.gov/public/ps/babic.nsf/ReportIssueDrill?Open>. The page header includes the city logo and navigation links: HOME, RESIDENTS, BUSINESSES, VISITORS, GOVERNMENT, SERVICES, DEPARTMENTS, I WANT TO... The main content area is titled 'Step 3: Address Numbering' and includes a sub-header 'Missing address number at a commercial or residential property.' Below this is a paragraph explaining the form's purpose and a note about emergency services. A red asterisk indicates required fields. The form fields are as follows:

| | |
|--|--|
| Department: | Community Services |
| Issue Category: | Address |
| Issue: | Missing address number. |
| *Issue Address: | <input type="radio"/> I know the address or owner's name <input type="radio"/> I DON'T know the address or owner's name |
| Nearest cross street: | |
| *Issue Description: (Please be as specific as possible, especially if the problem is in an unusual location or is not obvious. If this is a request, please describe your request here.) | <div style="border: 1px solid gray; height: 100px;"></div> |
| Note: There may be additional questions below that will help you describe your needs. | |
| (Maximum characters: 500) You have 500 characters left. | |
| In some cases, we may need to contact you to obtain more information. Please enter your contact information below. | |
| *Name: | <input type="text"/> |
| *Phone: | <input type="text"/> |
| *Email: | <input type="text"/> |

NOTE: In order to submit this information you **must** provide a valid e-mail address. We will

Response Center WEB

Evolution 2008 – Services Continue to Grow

System was expanded to include additional departments

- Animals Services
- Capital Projects
- Community Services
- Health
- Parks

Bulk Item Pickup

- BABIC Highly Used
(Brush or Bulk Item Pickup)

Status of Requests

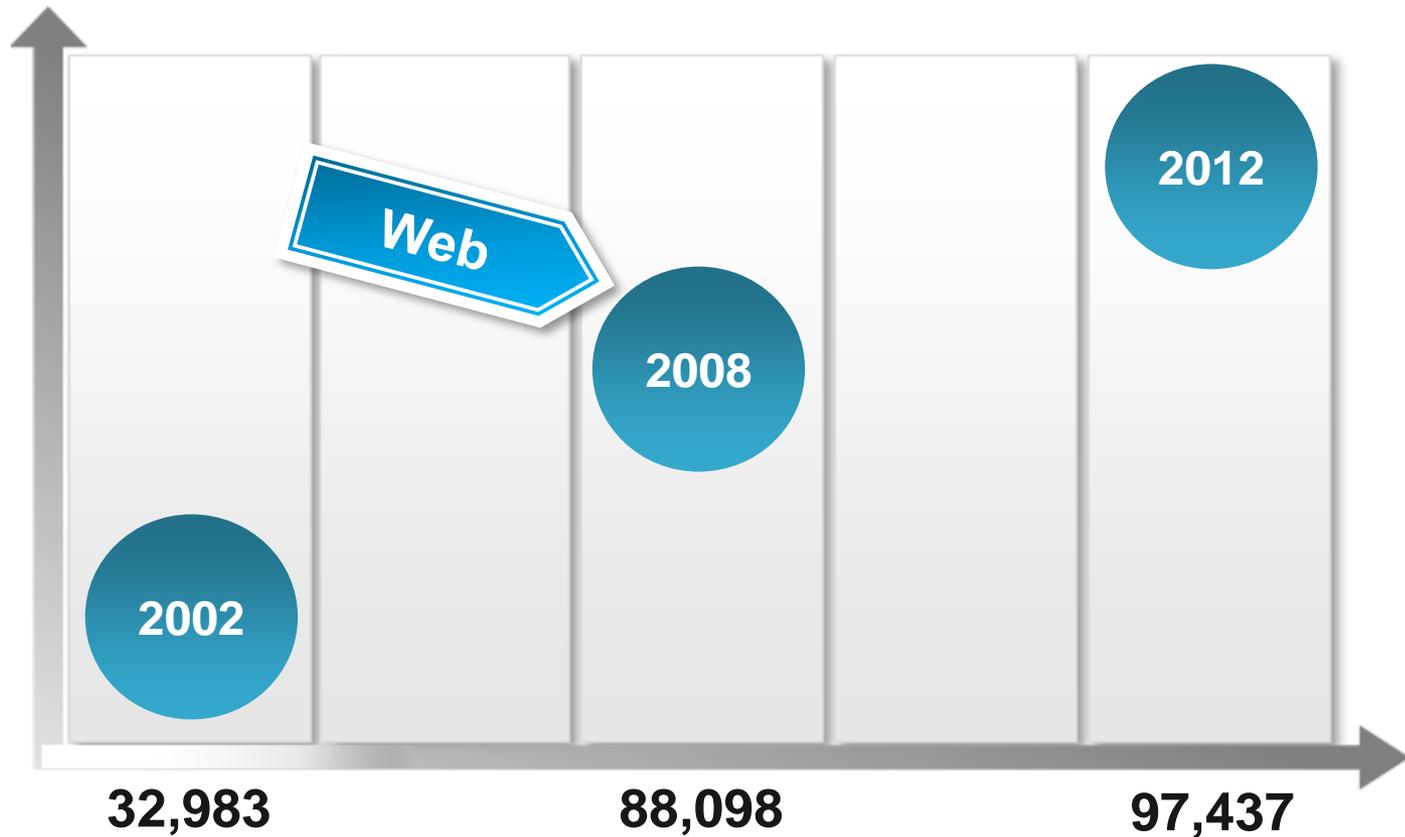
- Check Progress Online
- Receive Emails

The image shows two overlapping screenshots of the Richardson, Texas Response Center website. The top screenshot displays the 'Report an Issue' page, which includes a navigation menu with links like 'HOME', 'RESIDENTS', 'BUSINESSES', 'VISITORS', 'GOVERNMENT', 'SERVICES', 'DEPARTMENTS', and 'I WANT TO...'. Below the navigation, there is a section titled 'Choose what you need...' with a sub-section 'Report an Issue'. This section explains that users have three ways to contact the city and provides a link for 'Routine Requests' with examples like potholes and animal control.

The bottom screenshot shows a 'Choose your department' page with a table listing departments. The table has three columns: 'Picture', 'Department', and 'Description'. The first row features a picture of a dog and a cat, with the department name 'Animal Services' and a description: 'Animal Services addresses concerns with barking dogs, unsanitary conditions, as well as stray animals.' The second row features the Richardson logo and the department name 'Capital Projects' with a description: 'The Capital Projects/Engineering Department is responsible for: Planning, preparing, and administering current and future Bond Programs Providing project management for various Capital Improvement Projects Stormwater & Floodplain Management Construction & Right-of-Way Improvements Other Engineering & Technical Services'.

Below the table is a 'BABIC Request' form. The form includes fields for 'Status' (set to 'New'), 'Lookup Location' (a dropdown menu set to 'By Street No.'), and 'Land ID' (with a 'Go' button). The 'Trash Type' section has radio buttons for 'Bulky Trash', 'Compostable Trash', and 'Both'. There is a link 'What is this? (click here)' and a 'Comments' field with a 250 character limit.

Response Center Issue Counts



MyRichardson Application

The Next Generation

MyRichardson Intro Page

AT&T LTE 8:52 AM 100%

MyRichardson

- NEW ISSUE
- MY ISSUES
- NEWS EVENTS
- DEPT. LIST
- CONTACT US
- PROFILE

Department Selection

AT&T LTE 8:52 AM 100%

Select Department

- Animal Services**
Complaints - Barking Dog, Complaints - Unsanitary Condition, Stray Animal - Domestic, Stray Animal - Wild
- Capital Projects**
Construction Site, Pollution, Sidewalks
- Community Services**
Abandoned Shopping Carts, Address Numbering, Brush and Bulky Item Collection, Business in the home, Business Vehicle, Commercial Sidewalk Sales, Damaged or Prohibited Sign, Dumping, Fence, Garage Sales, Graffiti, High Grass/Weeds, Home Occupancy, Junk

Type Of Issues To Report

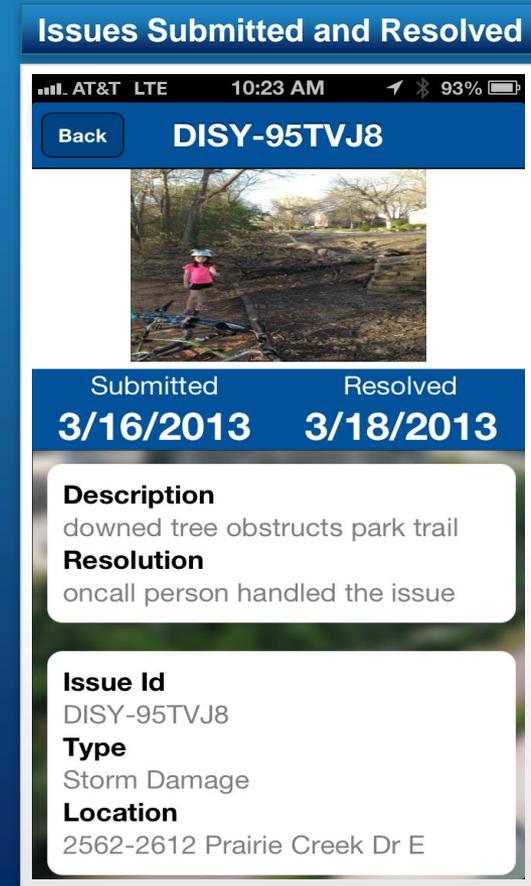
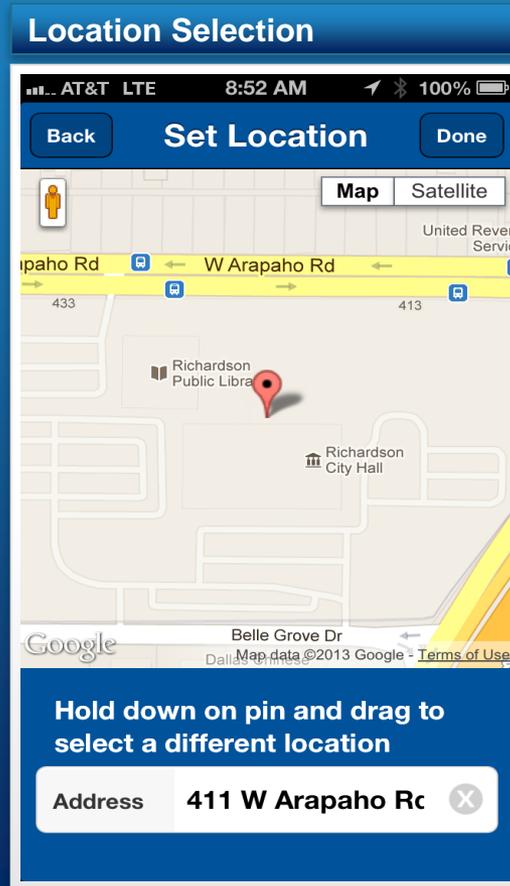
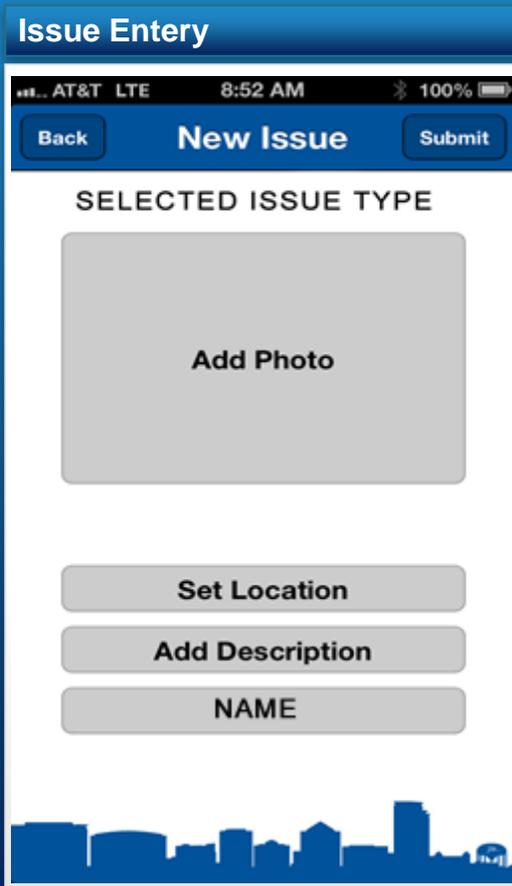
AT&T LTE 8:52 AM 100%

Select Type

- Complaints - Barking Dog**
File a complaint on a barking dog. After hours complaints should be directed to the Police Department at 972-744-4800.
- Complaints - Unsanitary Condition**
File a complaint for unsanitary conditions (animal feces, not cleaning up after a pet).
- Stray Animal - Domestic**
Report a dog or cat loose without supervision.
- Stray Animal - Wild**
Report a wild animal.

MyRichardson Application

The Next Generation



MyRichardson Application

The Next Generation

Demonstration

MyRichardson Application

Next Steps

- Update WEB Site
- Release to the Public 4/9/2013

Apple

1

Download from iTunes App store



Android

2

Download from Android Market



SEARCH

RESIDENTS BUSINESSES VISITORS GOVERNMENT SERVICES DEPARTMENTS

I WANT TO...



- Adopt an Animal
- Apply for a...
- Contact
- Express A Concern
- Online Services
- Pay Online
- Read
- ▼ Report an Issue Online
 - ▶ MyRichardson Issue App
- Sign-up
- View
- Volunteer

I want to... > Report an Issue Online

MYRICHARDSON ISSUE APP

Font Size: Share & Bookmark Feedback [+]
 Print



New Issue

The MyRichardson app is an easy way for you to report issues to the City.

Step 1

Select the type of issue you are reporting, such as potholes, stray animals, broken curb, or high grass/weeds.

Step 2

Describe the issue:

- Take a photo with your smartphone.
- Add location with your phone's GPS.
- Any additional issue information.
- Your contact information.

Step 3

Hit "Submit" to send the issue to the department responsible for addressing the issue.

News/Events

Get the latest news and upcoming events from the City of Richardson. MyRichardson is integrated with the City's website, so you can have easy access to municipal events, projects and services.

Contact Us

A comprehensive listing of each City department's phone number and e-mail address.



My Issues

If you have completed your profile, you can track the progress of issues you have reported using the MyRichardson app. Simply click "My Issues," and you can track the progress of your issues to resolution.

Department Listing

Access any City department's Web page through this complete listing of pages available at www.cor.net.

Profile

Set up your profile to make using MyRichardson even simpler. Your contact information is automatically included when you report new issues, plus you can track existing issues using the "My Issues" function.

MyRichardson Application

Next Steps

- Press Release – 4/9/2013
- Richardson Today Article – May/July Edition
- Richardson Today HOA/NA Article – May Edition
- NeighborsGo Submission – 4/19/2013
- Week In Review – 4/9/2013
- Neighborhood Leadership Workshop – 4/16/2013
- Signs at high traffic areas with QR codes

2012 International Code Adoption





Who is the ICC ?

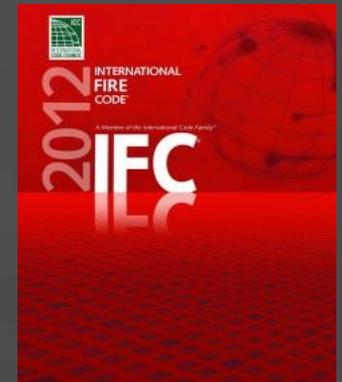
- ❑ The International Code Council (ICC) was established in 1994 as a non-profit organization dedicated to developing a single set of comprehensive and coordinated national model construction codes.
- ❑ Publish a complete family of interconnected fire prevention and building codes; providing minimum safeguards for people at home, at school, and in the workplace.
- ❑ Committed to developing standards used in the design, build, and compliance process to construct safe, sustainable, affordable and resilient structures.
- ❑ Fifty states and the District of Columbia have adopted the I-Codes at the state or jurisdictional level.





ICC New Code Development

- ❑ The ICC is constantly working to update their codes to incorporate new research and building technologies.
- ❑ Every 3 years the ICC produces a new edition of model codes.
- ❑ All codes are coordinated and compatible with each other. Cross references and duplication of code provisions occur between each I-Code.
- ❑ Annual Code Hearings open to all interested parties to enable active participation in the development of new code editions. Attendees include Code Officials, Design Professionals, Trade Associations, Government Agencies, Manufacturers/Suppliers, and Builders/Contractors.





Why Adopt the New I-Codes?

- ❑ Enables design professionals and business developers to find consistency between communities.
- ❑ Consistency simplifies education, compliance and creates ease of use for all parties involved with the family of I-Codes.
- ❑ Latest code editions ensure continued construction quality and safer building environment resulting from the latest building research and technologies.
- ❑ Modifications to the existing code more clearly define the code language, methods of installation of materials, and the use of innovative systems to increase efficiency and reduce construction costs.
- ❑ Maintaining current codes guarantees the city will receive the strongest ISO rating, which in turn reduces insurance rates for our community.



2012 I-Codes For Adoption

The City of Richardson currently operates under the 2006 Edition of the I-Codes and the 2005 edition of the National Electrical Code with local amendments. The following Codes are recommended for adoption:

- 2012 International Fire Code
- 2012 International Building Code
- 2012 International Residential Code.
- 2012 International Mechanical Code.
- 2012 International Plumbing Code.
- 2012 International Fuel Gas Code
- 2012 International Energy Conservation Code
- 2011 National Electrical Code





Overview of 2012 I-Codes

2012 International Fire Code

Provides minimum requirements for a reasonable level of life safety and property protection from the hazards of fire, explosion or dangerous conditions in new and existing buildings, structures and premises. In addition this code provides for safety to fire fighters and emergency responders during emergency operations.



2012 International Building Code

The provisions of this code apply to the construction of every building or structure; establishing safeguards for public health, safety, and general welfare.





Overview of 2012 I-Codes



2012 International Residential Code

The provisions of this code apply to construction of single family residences, town houses, and duplexes.

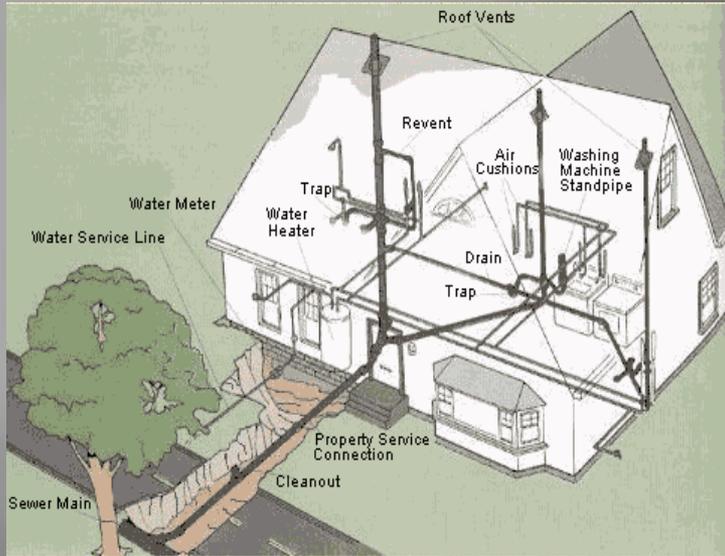
2012 International Mechanical Code

Provides minimum standards for the design, installation, maintenance, and inspection of mechanical systems such as cooling and heating equipment.





Overview of 2012 I-Codes

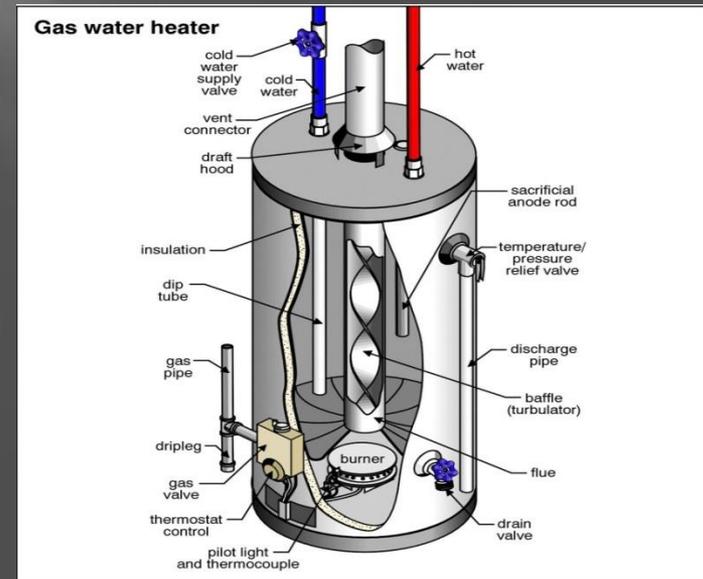


2012 International Plumbing Code

The provisions of this code apply to the erection, installation, maintenance, and inspection of plumbing systems. For example, private domestic water and sewer systems found at home or work.

2012 International Fuel Gas Code

Provides minimum standards for the installation of fuel gas burning appliances such as water heaters.





Overview of 2012 I-Codes

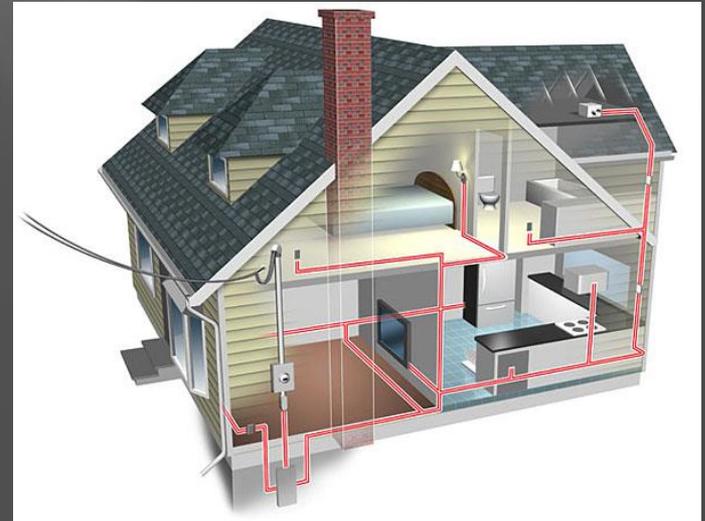


2012 International Energy Conservation Code

Provides regulations for design and construction of buildings to effectively conserve energy over the life of the building. Examples include energy efficient appliances, windows, lighting, and insulation.

2011 National Electric Code

Provides minimum standards for the installation of electrical conductors and equipment. Examples include wiring such as romex or conduit.





Next Steps

- ▣ Ordinances will be placed on April 22nd Consent Agenda for adoption.
- ▣ Begin outreach program to inform residents, contractors, etc. about change in Code Edition.
 - Community Services / Fire Web Pages
 - Richardson Today Article
 - Week In Review
 - Email Update Features
 - Letters to builders and contractors



Neighborhood Leadership Workshop

Spring 2013

City Council Briefing - April 8, 2013

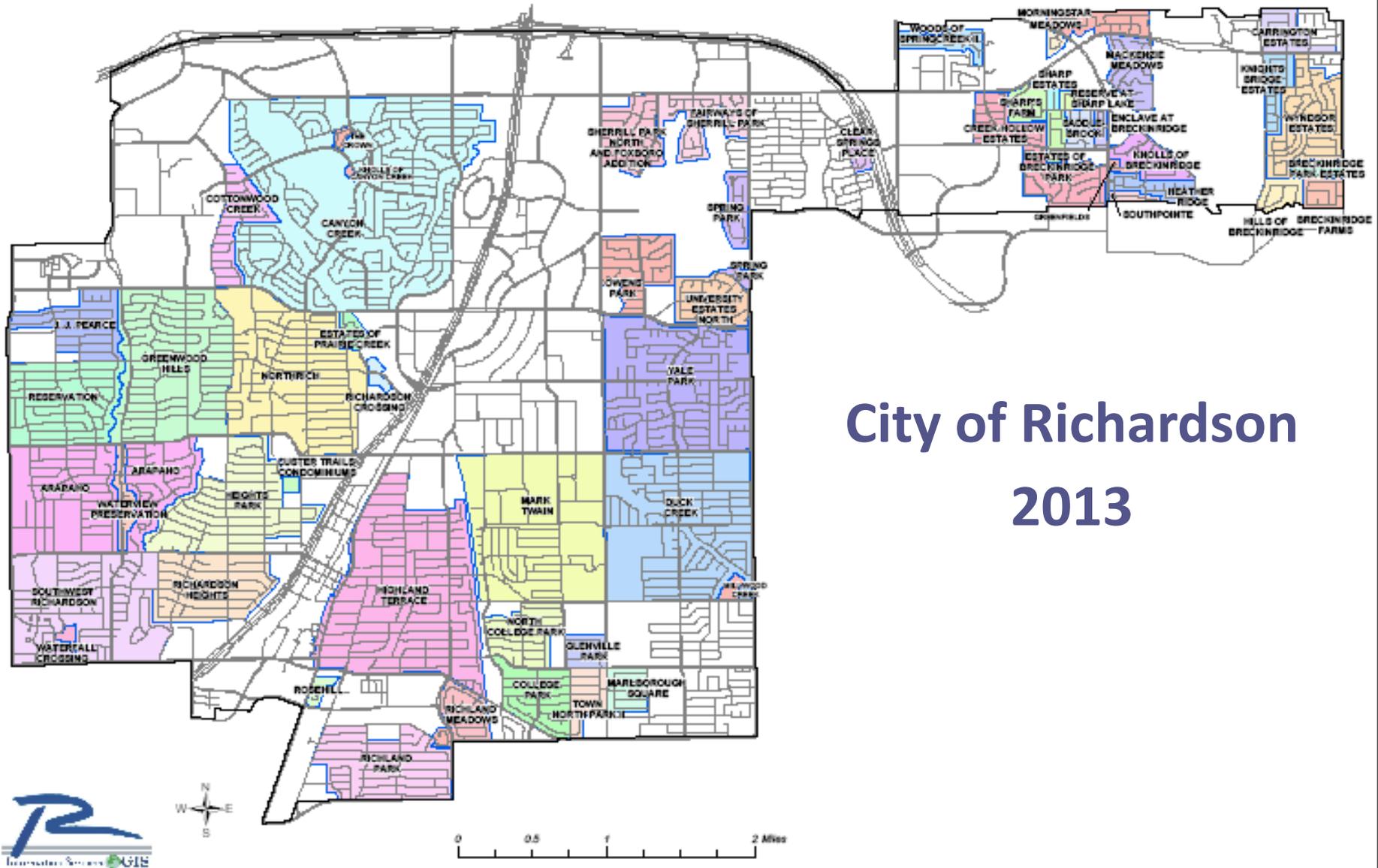
Goals of Leadership Training

- Identify and motivate emerging community leaders
- Familiarize leaders with local history and current community dynamics
- Help leaders develop personal and organizational skills that can be used to better the community
- Assist leaders in identifying and addressing community needs and opportunities

Types of Leadership Training

- Service on City Boards and Commissions
- Community Leadership Programs
- Volunteer Opportunities
- Membership in Civic & Social Organizations
- **Homeowner / Neighborhood Associations**

Homeowner / Neighborhood Associations



City of Richardson
2013



How Leaders Benefit

- Develop a better appreciation for neighborhood issues in general, and for vitality and integrity strategies used to address them.
- Develop a better understanding of city operations and programs.
- Develop a better understanding of neighborhood association management techniques and best practices.
- Benefit from networking opportunities and new relationships.

Workshops

- ❑ 17 workshops in previous 8 years
- ❑ Held every Spring & Fall
- ❑ More than 900 participants
- ❑ Representatives from 52 different neighborhoods
- ❑ More than 25 different programs offered



Previous Workshops

- Secrets of Holding Effective Meetings
- Take Your Association to the Next Level: Utilizing Committees
- An Overview of Learning Styles
- Communicating Effectively With Different Learning Styles
- Emergency Preparedness for Neighborhood Associations
- The Nuts-N-Bolts of the Matching Fund Beautification Program
- Successful Team Building
- Everything You Need to Know About Water Conservation
- Everything You Ever Wanted to Know about Code Enforcement
- Richardson's Approach to Development

Spring 2013 Leadership Workshop

- Being held in conjunction with City Council / Presidents' Meeting on April 16th
- New format provides participants with valuable information through small group interaction
 - 5:30 pm - Dinner/Networking (Grand Hall)
 - 6:30 pm - Opening Remarks (Grand Hall)
 - 6:45 pm - Breakout Session #1 (West Conference Room)
 - 7:15 pm - Breakout Session #2 (East Conference Room)
 - 7:45 pm - Presenter Panel Q&A (Grand Hall)
 - 8:15 pm - Adjourn

Spring 2013 Leadership Workshop

□ Program #1

- My Richardson App

- Neighborhood Video Crime Watch

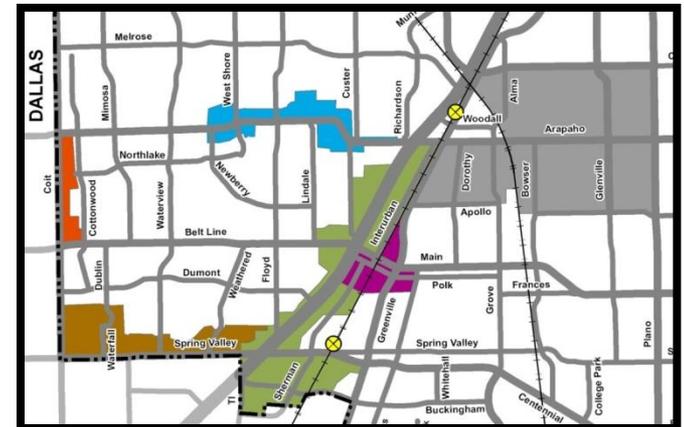
□ Program #2

- Redevelopment in Richardson

□ Program #3

- Presenter Panel Q&A

□ Exhibitors Row





Neighborhood Leadership Workshop

April 16, 2013

5:30 – 8:15 pm

Grand Hall, City Hall