

# RENTAL REGISTRATION PROGRAM OVERVIEW / CONSIDERATIONS

City Council Briefing: October 24, 2011

## Introduction

- City Council Near Term Action Items
  - Review and evaluate the rental registration program and develop fee alternatives and strategies to increase compliance.

## Introduction

- Overview of current program
- Recommended policy and procedural enhancements
- Considerations
  - ▣ Inspection Frequency
  - ▣ Fee Basis
- Next steps

## Goals of Initial Program

- Make compliance as convenient as possible for property owners and tenants
- Do not hinder an owner's ability to move in tenants
- Focus on rental properties within residential neighborhoods
- Balance workload for inspection and administrative staff

## Introduction

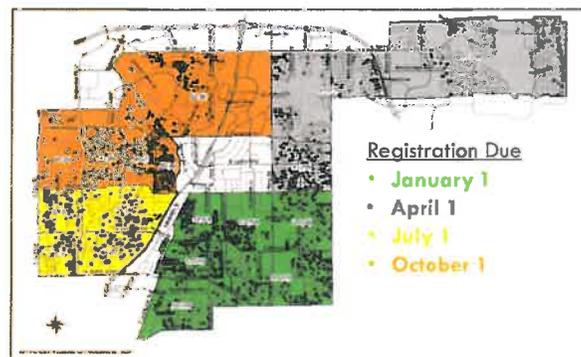
- In 2004, City Council passed Ordinance 3441-A, thereby creating a Rental Registration Program for single family residential dwellings.
- The purpose of the program is to help ensure tenants of rental homes, duplexes and townhomes are provided dwellings that meet minimum property, health, fire and zoning standards.
  - Condominiums are not required to register

## Registration

- Owners of rental property, including dwellings in which one or more rooms are rented, must register their property with Community Services annually.
- There is a \$50 fee associated with said registration.
- The registration form contains the following information:
  - Owner information
  - Property manager information (if applicable)
  - Primary tenant information
  - An indication if a change of occupancy has occurred since the last registration.

## Registration Renewal

- At this time, there are 2,561 homes registered as rental property.
- To facilitate the renewal process, the City is divided into four districts.



## Identifying Rental Properties

- Cross reference ownership records with utility records
- Citizen complaints
- Tenant complaints
- Field inspectors (code enforcement officers, building inspectors, etc.) report "For Rent" or "For Lease" signs
- Search online for listings
- Review newspapers and other publications for listing

## Inspection Process

- Inspections may be conducted under the following circumstances:
  - There has been a change in occupancy
  - Other code violations have been noted by staff
  - A tenant requests an inspection of the property

## Inspection Criteria

- The condition of guard and handrails, stairs systems, etc.
- Smoke detectors (in required locations and operable)
- The condition of doors and windows, egress and ingress
- The condition of gables, soffits, fascia, etc.
- The condition of roofs, exterior walls, foundation, etc.
- Electrical: panels, junction boxes, fixtures
- Plumbing: water lines, connections, fixtures

## Example 1 - New Rental Property

- A property owner rents his / her home for the first time
- The property is required to be registered as a rental within 10 days
- An inspection of the property is not conducted, however, until there is change in occupancy

## Example 2 - Existing Rental Property

- A change of occupancy occurs at an existing rental property
- Registration is not due and an inspection is not conducted until the property's assigned quadrant
  - An owner of a home in Northrich rents his property to a new tenant in January
  - Registration is not updated and an inspection is not conducted until October
  - Approximately 10 months pass before information regarding the new tenants and the condition of the interior of the property can be obtained

**RECOMMENDED ENHANCEMENTS**

**Online Tracking & Reporting**

# Recommended Enhancements

**Rentals in Richardson**

This application displays all rentals registered with the City of Richardson by home owners as indicated.

You can view the rentals for a specific HOA by double clicking on the HOA.

To export a list of the rentals to Excel, double click the HOA, and then click the 'Export to Excel' button that appears at the bottom right of the application.

**Reporting A Possible Rental**

If you suspect that a house is a possible rental, but you do not see it listed on the map, you can report it by clicking on the button below:

[Report a Possible Rental](#)

**HOA Name:** Canyon Creek Homeowners Association | **HOA Website:** [www.canyoncreekhoa.com](http://www.canyoncreekhoa.com) | **Code Enforcement Officer:** Rickie Nunn | **Rental Officer:** Andrew Edwards

**Rental Information:** Click on a rental to view location on map. Double click to zoom.

Address	HOA Name	Street Number	Street Name
513 PLEASANT VALLEY LN	CANYON CREEK HOMEOWNERS ASSOCIATION	513	PLEASANT VALLEY LN
410 RIDGE CREST DR	CANYON CREEK HOMEOWNERS ASSOCIATION	410	RIDGE CREST DR
2707 PINERY LN	CANYON CREEK HOMEOWNERS ASSOCIATION	2707	PINERY LN
2709 PINERY LN	CANYON CREEK HOMEOWNERS ASSOCIATION	2709	PINERY LN
1083 LAMMEADOW DR	CANYON CREEK HOMEOWNERS ASSOCIATION	2083	LAMMEADOW DR

Total Number of Rentals: 164

[Save to Excel](#)

# Email Update

1 Canyon Creek  
 2 Start Date: 09/01/2011  
 3 End Date: 09/15/2011  
 4

Incident Date	Address Dir	Type**	Description	Reinspection Date	Status
<b>Awaiting Reinspection</b>					
03/03/2011	2402 PRAIRE CREEK DR	R	Painted Surface - Deteriorated Paint	06/16/2011	Reinspected
06/16/2011	2402 PRAIRE CREEK DR	R	Painted Surface - Deteriorated Paint	09/16/2011	Awaiting Reinspection
06/16/2011	240 WOODCREST DR	RRP	Post Address - At Front	9/24/2011	Awaiting Reinspection
06/16/2011	240 WOODCREST DR	RRP	Faucet repair	9/24/2011	Awaiting Reinspection
07/11/2011	625 W LOOKOUT DR	C	Parking / Lot	01/16/2012	Awaiting Reinspection
07/20/2011	625 W LOOKOUT DR	C	Parking / Lot	01/10/2012	Awaiting Reinspection
<b>Resolved</b>					
03/17/2010	600 W LOOKOUT DR	C	Site Plan	09/01/2011	Resolved on 09/01/2011
03/23/2011	2815 FOREST HILLS LN	R	Junk Vehicles - Suspected	04/23/2011	Reinspected
04/25/2011	2815 FOREST HILLS LN	R	Junk Vehicles	09/10/2011	Resolved on 09/12/2011
07/21/2011	416 LAWNDALE DR	RRP	smoke detector battery replacement	08/18/2011	Resolved on 09/01/2011
<b>Citations Issued/City Abated Violations</b>					
04/08/2011	316 SHADY HILL DR	R	BASIC		Notice Only
09/02/2011	316 SHADY HILL DR	R			Citation issued
08/18/2011	301 Robin Way	RRP	install smoke detectors		Reinspected
09/02/2011	301 Robin Way	RRP	install smoke detectors		Citation issued

43 Run on September 15, 2011 14:03:39 - \_ViolationTracking

44

45 Should you have any questions regarding any of the incidents or should you wish to report a new incident,  
 46 please do not hesitate to contact Code Enforcement Officer Rustin Kermoe at rustin.kermoe@ccr.gov or  
 47 the Rental Inspector Andrew Edwards at andrew.edwards@ccr.gov or 972-744-4186

48

49 A hard copy of the update is also available in the Community Services Division, Room 108 of City Hall.  
 50 \* Registered with the City as a rental property  
 51 \*\* Type can be (C)ommercial, (R)esidential, or (A)partment for selected reports

## Update Evaluation Criteria

## Recommended Enhancements

- ❑ Begin using a score sheet (similar to what is used in apartments) to evaluate the condition of a property
  - ❑ Emphasis current priorities and concerns
  - ❑ Sets clear criteria for property maintenance standards
  - ❑ Owner and tenants know what they will be evaluated on and what to expect during an inspection
  - ❑ Consistency in evaluation is improved due to standardized criteria and grading rubric

## Scoring Criteria

❑ Building Interior	12 points
❑ Building Exterior	23 points
❑ Property Maintenance	12 points
❑ Electrical	16 points
❑ Plumbing	8 points
❑ Water Heaters	6 points
❑ Heating & A/C	8 points
❑ Health	9 points
❑ Fire	6 points
❑ Total	100 points

## CONSIDERATIONS

### Frequency of Inspections

- Annually (similar to the Apartment Inspection Program)
  - Guarantees every rental property will be inspected at least once a year
  - Provides opportunity for ongoing education of owners and tenants
  - Less reporting and fewer inspection requirements for property owners who experience regular turnover
  - Additional inspections will not necessarily net a proportionate increase in documented violations
  - Staffing implications due to the increase number of inspections

## Frequency of Inspections

- Upon a Change in Occupancy – *Prior to the tenant moving in*
  - ▣ Similar to the process used for commercial buildings
  - ▣ Ensures the home is safe prior to a tenant moving in
  - ▣ Provides opportunity to educate tenants prior to move in
  - ▣ Provides an incentive for owners to comply in a timely manner
  - ▣ Less intrusive for tenants
  - ▣ Possible staffing implications due to possible need to conduct multiple inspections in a short period of time

## Frequency of Inspections

- Upon a Change in Occupancy – *Within 30 days of move in*
  - ▣ Does not hinder an owner's ability to move tenants in
  - ▣ Ensures violations will be addressed in a timely manner
  - ▣ Permits confirmation of occupancy regulation compliance in a timely manner
  - ▣ Provides opportunity to educate tenants in a timely manner

## Frequency of Inspections

- Upon a Change in Occupancy – *During Assigned Quadrant (Existing Process)*
  - Does not hinder owner's ability to move in new tenants
  - Distributes workload evenly throughout the year
  - Long periods of time may elapse between inspections
  - Information is not updated in a timely manner

## Fee Schedule

- During development of the FY 11/12 budget, staff recommended increasing the annual registration fee to \$75 to defray the expense incurred in administering the program

## Other Similar Rental Programs

	Annual Fee	Frequency of Inspection
Carrollton	\$50	Every two-three years
Farmer's Branch	\$75	Change of Occupancy
Garland	\$50	Change of Occupancy
Grand Prairie	\$75	Change of Occupancy
Richardson	\$50	Change of Occupancy

## Fee Schedule

- During development of the FY 11/12 budget, staff recommended increasing the annual registration fee to \$75 to defray the expense incurred in administering the program
- City Council opted to postpone increasing the fee but expressed an interest in developing fee alternatives and strategies to increase compliance

## Fee Schedule

- Fee based on the outcome of the inspection
  - Pass inspection with 85 or above and pay the standard inspection fee
  - Fail inspection with 85 or lower and pay an increased inspection fee based on the number of re-inspections
    - Easy for owners and tenants to understand
    - Staff can defend and justify decisions more confidently
    - Successful track record of using similar system
    - Less administrative duties for staff

## Fee Schedule

- Fee based on the number of violations documented at a property during a given period of time
  - Owner vs. Tenant
    - Leaky roof v. Trash out early
  - Severity of the violation
    - Missing address v. No Smoke Detectors
  - Complaints vs. Regular Inspections
  - More difficult to administer
  - More susceptible to criticism

## Registered Rental Properties

- At this time, there are 2,561 properties registered as a rental.
- 1,799 (70%) have had at least one documented violation within the past 12 months.\*
- The average number of violations per rental property is 1.95.

\*Only includes exterior violations, not interior violations which were not tracked in a reportable fashion until June 2011.

## Registered Rental Property

Documented Violations	Total Properties	Total Properties With "X" or More Documented Violations
1	605	1,799
2	436	1,194
3	278	758
4	175	480
5	120	305
6	78	185
7	36	107
8	30	71
9	20	41
10	7	21
11 or more	14	14

\*Only includes exterior violations, not interior violations which were not tracked in a reportable fashion until June 2011.

## Next Steps

- Determine a strategy for frequency of inspections
- Determine a fee structure
- Amend ordinance to reflect new program features
- Begin publicizing new program features in advance of January 1, 2012 implementation

## RENTAL REGISTRATION PROGRAM OVERVIEW / CONSIDERATIONS

City Council Briefing: October 24, 2011



# NATIONAL CODE COMPLIANCE MONTH

10-24-11

City Council Presentation

## Introduction

- October is National Code Compliance Month
  - The purpose of Code Compliance Month is to advance public and professional interest in the role code enforcement plays in ensuring a high quality of life in communities across the nation, as well as to raise awareness about the positive contributions code enforcement officers make in their community.

## Introduction

- ❑ Richardson celebrates Code Compliance Month:
  - ❑ Richardson Today Article
  - ❑ Email Update Program Features
  - ❑ Special Online Section
  - ❑ Staff Volunteer Projects

## Staff Volunteerism



## Introduction

- Richardson celebrates Code Compliance Month:
  - Richardson Today Article
  - Email Update Program Features
  - Special Online Section
  - Volunteer Projects
  - Year in Review presentation to City Council

COMMUNITY SERVICES  
FY 10-11 HIGHLIGHTS

## Residential Inspection Program

- ❑ Worked with residents to have 23,419 code violations corrected last year
- ❑ Facilitated the collection of 4,534 brush and bulky item calls via the BABIC Inspection Program to minimize exposure in neighborhoods
- ❑ Completed 63 home improvement projects for elderly and disabled residents via the Volunteer Assistance Program

## Residential Inspection Program

- ❑ Added approximately 150 residents and 1 new neighborhood to the Email Update Program



## Rental Registration Program

- Registered 2,388 properties; conducted 1,109 inspections
- Worked with residents to have 2,398 code violations corrected last year
- Prepared numerous enhancements, which will be discussed shortly, to improve awareness of codes and ordinances associated with rental properties as well as communication with residents about rental registration program activity

## Apartment Inspection Program

- Conducted 49 Annual Inspections
- Worked with property owners / tenants to have 9,863 code violations corrected last year
- Utilized the Building & Standards Commission to address serious issues at New Orleans Apartment Complex
- Other noteworthy cases:
  - La Salle – Authorization to demolish tonight
  - The Willows – Foreclosure sale on November 1, 2011

## Commercial / Sign Inspection Program

- ❑ Reorganized to combine commercial inspection and sign plan review/inspection duties into one job to take advantage of similarities in duties and maximize field time
- ❑ Worked with property owners and businesses to have 2,640 commercial code violations corrected last year
- ❑ Conducted 589 Certificate of Occupancy inspections, which resulted in an additional 346 site and landscape plan violations being corrected

## Commercial / Sign Inspection Program

- ❑ Issued 432 sign permits and conducted 478 on-site sign inspections
- ❑ Conducted 561 Certificate of Occupancy inspections, which resulted in an additional 346 sign violations being corrected
- ❑ Collected 1,900 illegal signs since May 2011
  - ❑ Created a database to track the placement and abatement of bandit signs



## W. Spring Valley Clean & Safe Initiative

- ❑ Worked with property owners and businesses to have 3,617 code violations corrected last year
- ❑ Conducted daily thoroughfare inspections to collect nearly 600 abandoned shopping carts
- ❑ Conduct daily inspections to identify, document and abated 104 instances as graffiti
- ❑ Conducted strategic task force inspections with RPD



## Graffiti Abatement Program

- ❑ Abated 369 instances of graffiti
- ❑ 197 violations were abated by staff, resulting in more than \$32,000 in savings



## Home Improvement Incentive Program

- ❑ Home Improvement Incentive Program – Executed agreements and performed inspections on 66 new projects worth an estimated \$5.2 million in reinvestment. Issued \$267,315 in incentive payments.
  
- ❑ Total since inception
  - ❑ 290 projects
  - ❑ Estimated \$25.9 million in reinvestment
  - ❑ Issued \$542,663 in incentive payments to 110 owners
  - ❑ Average rebate of \$4,933
  - ❑ Average increase is appraised value of \$71,035

## Neighborhood Vitality Program

- ❑ Completed the 2006 Neighborhood Vitality Program by finalizing the following projects:



## Neighborhood Vitality Program

- Initiated the 2010 Neighborhood Vitality Program by managing the Call For Projects, including project review, recommendation and selection
  
- Worked with the following neighborhoods to finalize concepts for bridge enhancement projects
  - Duck Creek
  - Mark Twain
  - North College Park
  - Cottonwood Heights
  - Richardson Heights

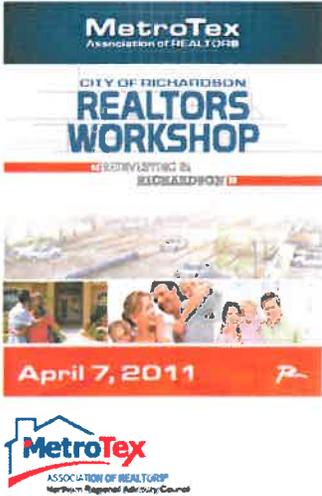
## Sign Topper Program

- Approved applications and completed installation for Cottonwood Creek, Crowley Park Estates of Prairie Creek, Fairways of Sherrill Park and Richland Park/Oaks.



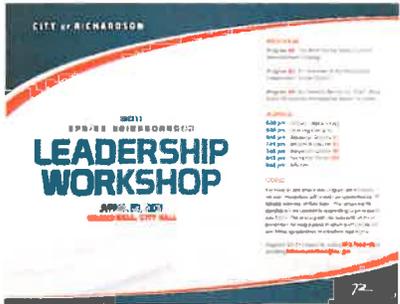
# Realtors Workshop

- ❑ Hosted 225+ realtors at the 4<sup>th</sup> Annual Realtor's Workshop.
- ❑ Partnered with MetroTex Association of Realtors to provide a diverse group of programs on City services and programs to help realtors promote Richardson and sell homes.



# Leadership Workshops

- ❑ Implemented new conference format; hosted more than 150 residents at workshops in April & October
  - ❑ W. Spring Valley Corridor Reinvestment Strategy
  - ❑ Building Inspection permitting requirements
  - ❑ Overview of the Richardson Independent School District
  - ❑ How Your Association Can Benefit From Non-Profit Status
  - ❑ Code Enforcement in Your Neighborhood
  - ❑ Communicate Better with Your Members



## We Make Richardson A Great Place To Live!

- Through proactive yet fair and reasonable code enforcement
- By providing support and resources to leaders' efforts to organize and positively affect the community
- By partnering with leaders to put into action revitalization strategies that help realize a shared community vision
- By taking further advantage of the synergy between building inspection, code enforcement and environmental initiatives to enhance service delivery, provide improved efficiencies and meet future challenges more effectively

# Richardson's 32<sup>nd</sup> Park

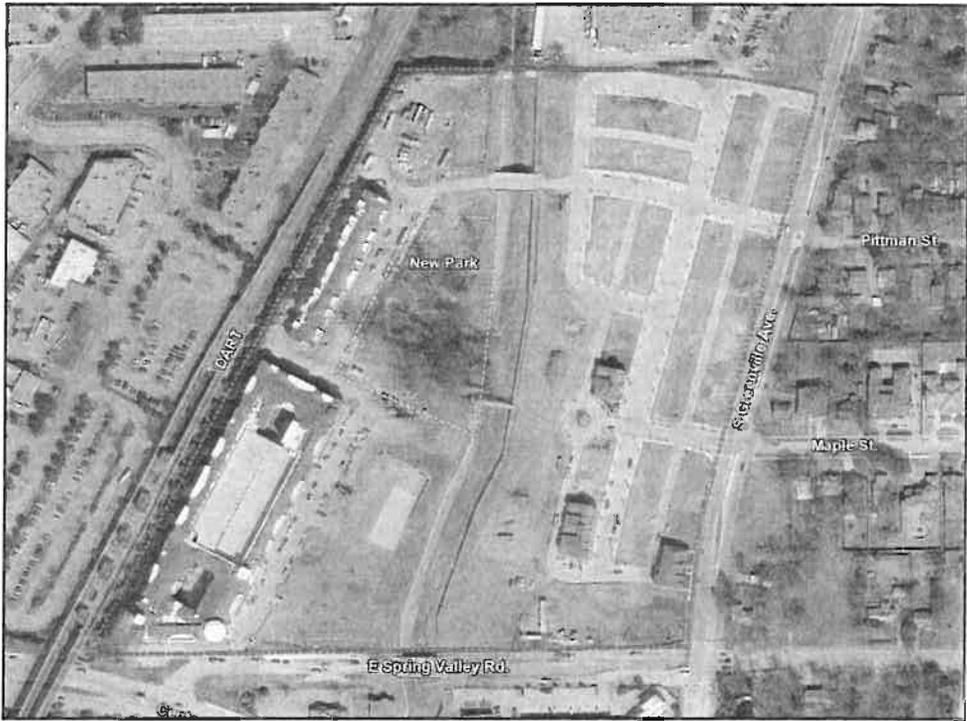
City of Richardson Parks and Recreation Department

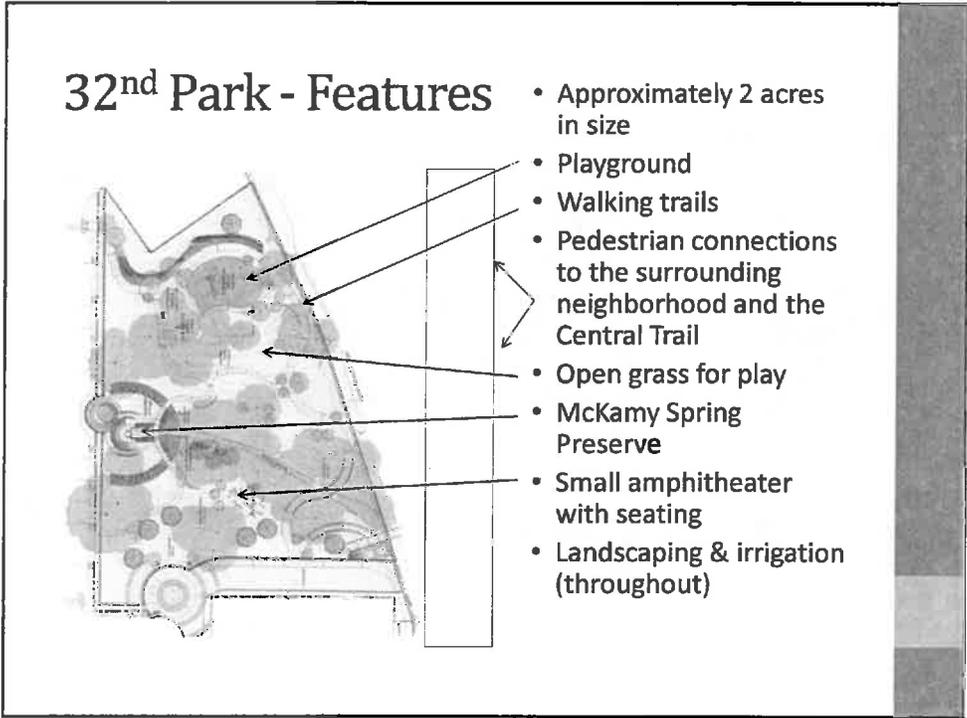


## 32<sup>nd</sup> Park Development Background

- The Brick Row Transit Oriented Development is a master planned mixed use development community within Richardson near the Spring Valley Dallas Area Rapid Transit Station.
- The master plan for the Brick Row Development recognized the need to preserve open space for leisure activity to serve the residents within the development, which will become Richardson's 32<sup>nd</sup> park.
- The 32<sup>nd</sup> park was designed and installed through a partnership between the developer and the City, whereby the City would take ownership of the park upon completion by the developer.

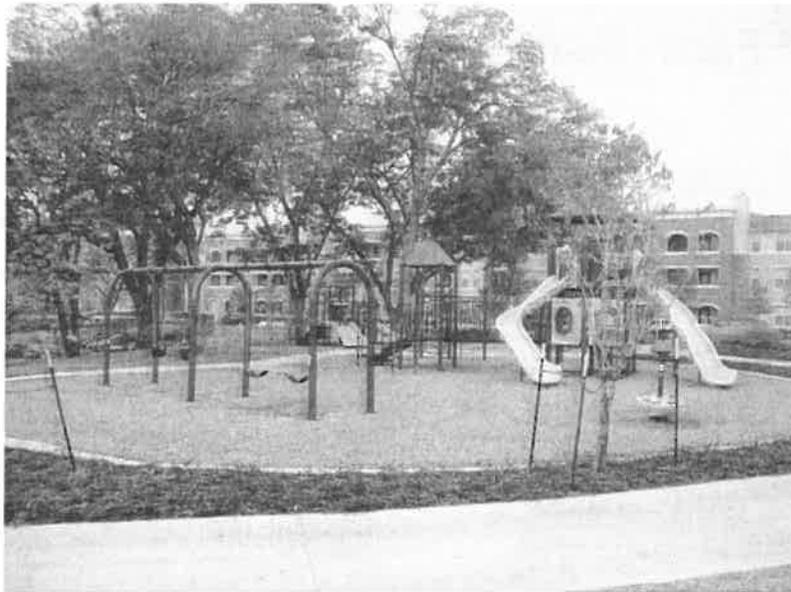




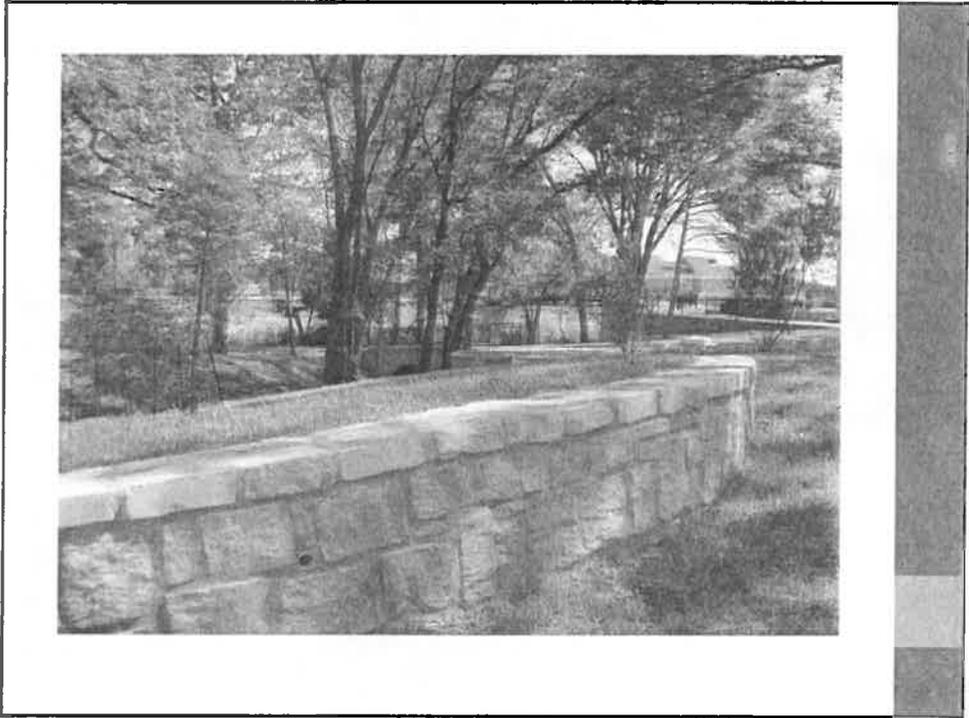
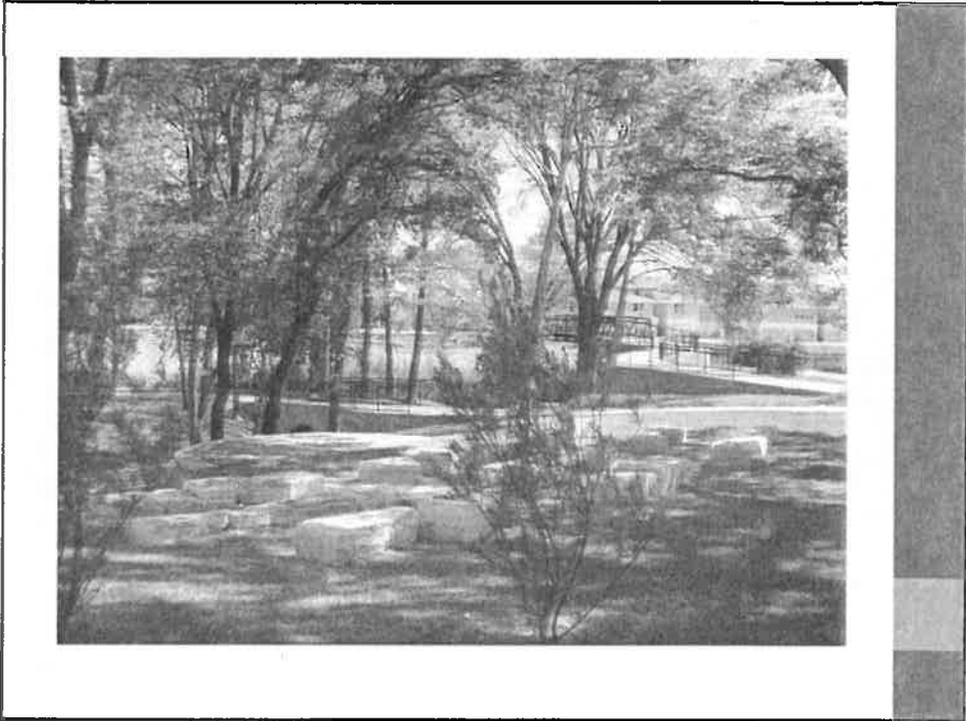


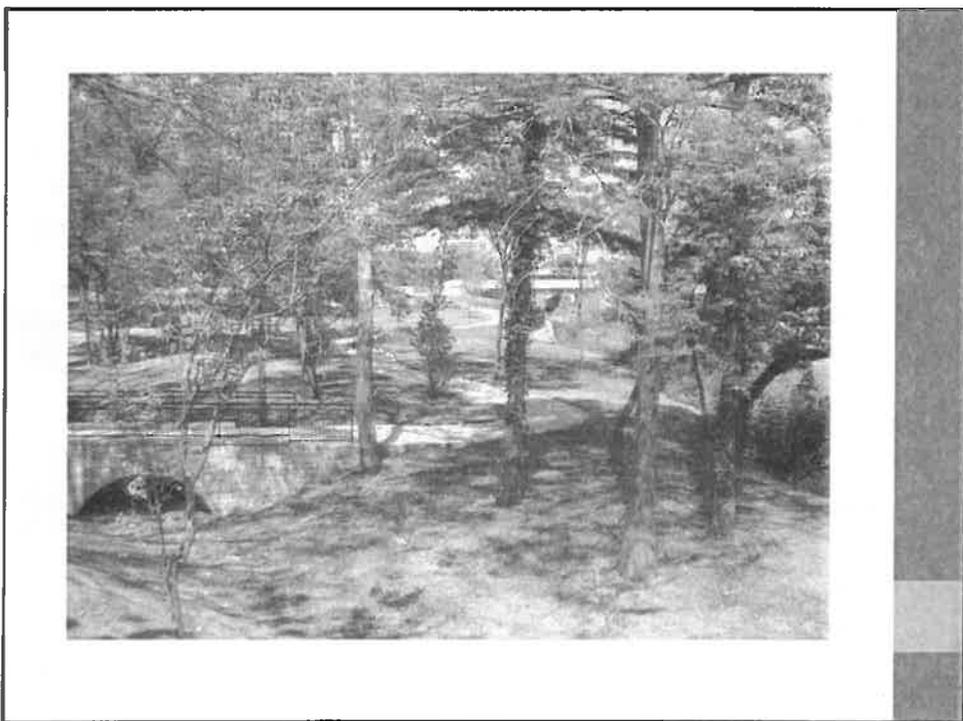
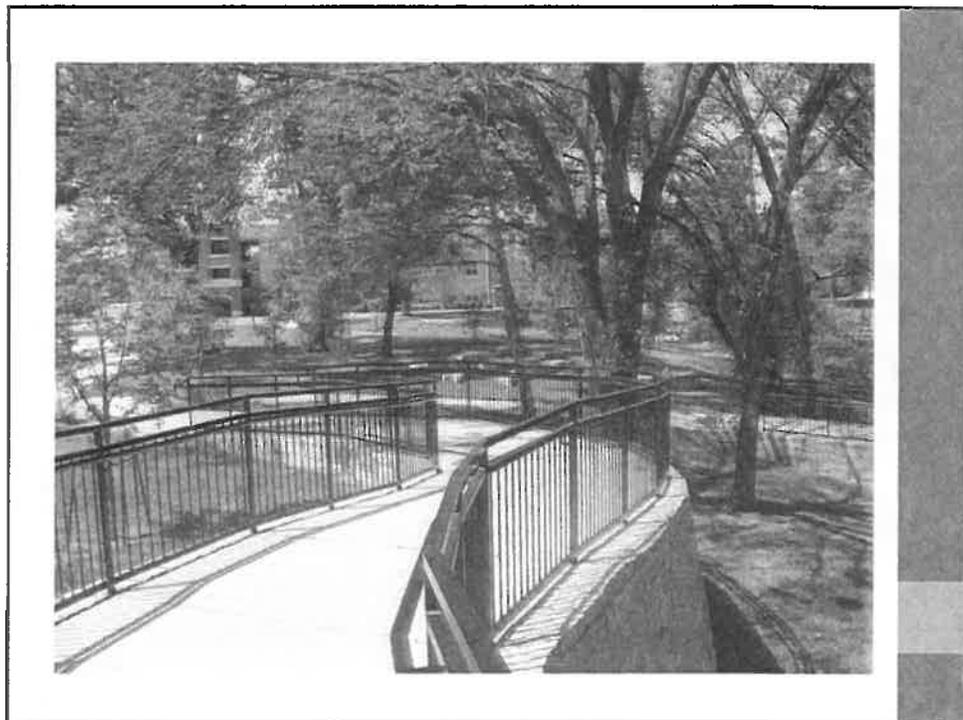
## 32<sup>nd</sup> Park Development Background

- The 32<sup>nd</sup> park is intended to serve residents of Brick Row, and the surrounding neighborhood through connecting trails and walkways and acts as a destination for recreation to replenish the body and soul as well as preserve one of Richardson's oldest landmarks, the McKamy Spring.
- The McKamy Spring is a natural body of water that springs out of the ground and was a destination of the Caddo Native American Indian Yoianne tribe of North Texas.
- A plaque commemorating the Caddo Indians frequent visits to the McKamy Spring was placed on the site by T.F. McKamy, once owner of the land and the first Mayor of Richardson, in 1925.











## Update

- The City closed on the 32<sup>nd</sup> Park property on September 29, 2011
- Maintenance of the park by the Parks and Recreation Department began September 30, 2011
- Additional plants were installed by park laborers and contractors to repair neglect by the developer and “mutt mitts” were installed immediately along with trash cans
- The park is mowed once a week and trash cans are serviced daily

## Naming of the 32<sup>nd</sup> Park

- Naming the Richardson park is decided upon by the City Council
- The Richardson Parks and Recreation Commission at its regular meeting on September 12, 2011 voted unanimously to recommend the name of the park to be "McKamy Spring Park"
- If the City Council decides to name of the park McKamy Spring Park, City Council resolution will be required to formalize the name and can be part of the next City Council regular meeting

## Richardson's 32<sup>nd</sup> Park

City of Richardson Parks and Recreation Department







BlueCross BlueShield  
of Texas

2011

# CORPORATE CHALLENGE

CITY OF RICHARDSON

City Council Work Session  
October 24, 2011



## Opening Ceremony – August 19th





## **The Great Ride – September 3rd**



the *great*  
**RIDE**



## **Who's New**

- Raytheon
- Dallas Sheriff's Dept.
- Samsung
- FM Global
- Hill & Wilkinson
- Regus
- Pioneer Natural Resources
- Air System Components
- Integra Realty Resources
- Companion Data Services
- ISN
- Insight
- GENBAND
- ViewPoint Bank
- esurance
- Nationwide
- Safeco
- MATRIX
- Zynga with Friends

## 2011 Overall Standings

Division A		Medals							Participation		Total
Rank	Company	Gold	Silver	Bronze	4th	5th	6th+	Points	Total	Points	Points
1	Raytheon	6	3		3	4	7	156	762	7	163
2	Southwest Airlines	3	4	3	3	5	5	140	829	11	151
3	Southwest Airlines	4	2	4	2	6	5	136	725	4	140
4	USCompetition.com	2	6	1	6	2	4	136	650	2	138
5	PopCo	3	2	5	4	4	5	134	603	1	135
6	Arizona College	3	2	2	4	2	10	114	837	16	130
7	Northwest ISD	2	3	4	1	1	12	111	635	1	112
8	Starburst	1		3	1	3	14	59	640	1	60
9	Dallas Sheriff's Department			1		8	14	37	453	1	38

Division B		Medals							Participation		Total
Rank	Company	Gold	Silver	Bronze	4th	5th	6th+	Points	Total	Points	Points
1	City of Richardson	6	4	1	3	6	3	173	802	16	189
2	Neopak International	4	3	6	4		6	160	728	4	164
3	Cisco Systems	4	4	2	3	3	7	146	722	2	148
4	Bozell	4	1	4	5	4	5	133	776	11	144
5	Telefonos	2	2	4	4	4	6	112	693	1	113
6	EMCO Resources	1	5	2	2	6	6	106	677	1	107
7	DBS	1	3	2	3	4	9	90	697	1	91
8	Blissair Natural Resources	2	1	1	2	7	10	82	742	7	89

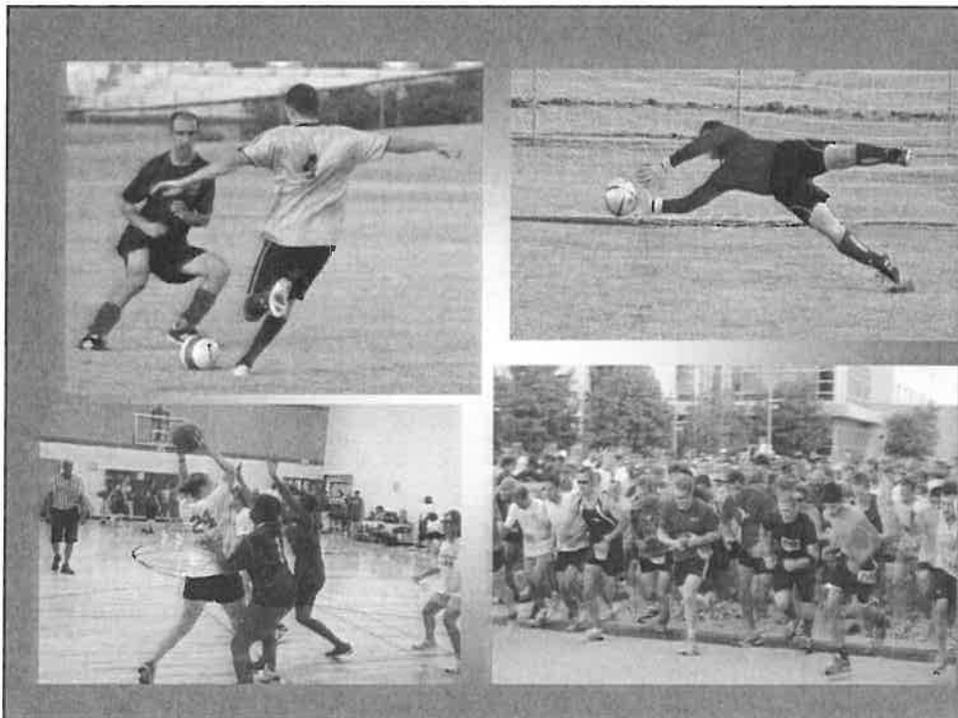
Division BB		Medals							Participation		Total
Rank	Company	Gold	Silver	Bronze	4th	5th	6th+	Points	Total	Points	Points
1	TriQuint Semiconductor, Inc.	9	3	2	2	3	4	205	810	16	221
2	UT Dallas	4	6	4	3	2	3	170	748	7	183
3	Concentra Inc.	5	4	4	2	2	6	168	765	11	179
4	America's Call Center Specialty	1	3	3	3	6	6	97	685	2	99
5	AT&T World	2	2	2	3	2	11	85	596	1	96
6	CA	2	2	2	2	6	7	91	623	1	92
7	Hilton	2		1	5		6	83	413	1	84
8	ViewPoint Spill			4	2	1	15	51	726	4	55
9	Cometys		1	2	1	5	11	50	850	1	51

Division C		Medals							Participation		Total
Rank	Company	Gold	Silver	Bronze	4th	5th	6th+	Points	Total	Points	Points
1	ELCAN Optical Technologies	5	5	3	2	3	1	166	588	11	177
2	PFSWeb, Inc.	4	3	6	3	3		153	579	7	160
3	A-Team	4	3	2	4	3	3	155	560	16	151
4	Freese and Nichols	3	2	1	2	1	9	96	417	1	97
5	Argo Data	2	2	1	2	2	9	62	447	1	83
6	Hill & Wilkinson		4		4	4	8	72	525	2	74
7	McGlobal	1	1	3	1	6	8	60	578	4	73
8	Bayou Achievement Group		1	2	2	2	4	41	262	1	42

Division D		Medals							Participation		Total
Rank	Company	Gold	Silver	Bronze	4th	5th	6th+	Points	Total	Points	Points
1	ETG	6	2	1	4	4	2	150	695	11	161
2	JSN	7	2		3	1	4	152	464	1	153
3	Ability	1	1	6	6	2	8	99	601	7	106
4	Air System Companies		4	4		3	8	85	612	16	101
5	Texaco Petroleum USA Inc.	2	3	1	1	7	5	95	593	1	96
6	CompuLink Data Services	2	3	1	2	3	7	93	597	2	95
7	America First Insurance/Salmon	1	3	1	1	3	10	76	600	4	80
8	Insight		1	6	2	2	6	70	527	1	71

Division E		Medals							Participation		Total
Rank	Company	Gold	Silver	Bronze	4th	5th	6th+	Points	Total	Points	Points
1	SCHMCE, Inc.	4	4	5	3	1	1	155	597	16	171
2	NICE Systems	5	3	1	2	3	1	135	470	7	142
3	WebImage	5	1	2	5	2	1	127	409	2	128
4	Integra Realty Resources/MATRIX		5	4	4	3	2	107	500	11	118
5	Resource	3	1	1	3	3	5	96	459	4	93
6	Yahoo!	2	1	2		3	3	66	251	1	67
6	Bornite with Friends		2	3	2	6	3	66	331	1	67





## Special Olympics of Texas



- Since the Corporate Challenge began 14 years ago, \$1,032,000 has been given to Special Olympics Texas by corporate challenge employees and corporation contributions.

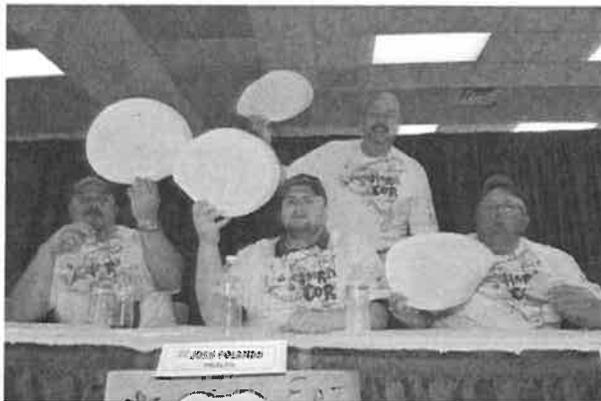
- In 2011, \$172,000 contributed
- 25% goes to the Richardson Roadrunners organization
- As part of participating, companies are asked to raise a minimum of \$1,000

*"We are so very appreciative of everything the City of Richardson and Corporate Challenge have done for Special Olympics, Texas and the Richardson Roadrunners in the past 14 years and are honored to have such generous and amazing support.."*

- Alice Brimelow, Special Olympics Texas



## HARDCOR Pizza Fundraiser – October 13th





## Closing Ceremony – October 20th

